

Eumens Growth & Wellness/ Dr. Liu is currently an out-of-network provider except for Aetna, Optum, Oscar, Oxford, and United. If your insurance is not listed above, we can provide you with what is needed for you to request reimbursement from your insurance, called a Super Bill, upon request.

In response to the "No Surprises Act": If you are a self-pay/cash-pay patient and are not reimbursed by your insurance or are not eligible for reimbursement, we can provide a written document that is clear, understandable and in your language or we can communicate orally a "good faith estimate" when requested.

Otherwise, a "good faith estimate" of what to expect can be estimated by the rates/fees outlined and the frequency for which you choose to be seen. Dr. Liu requires that patients be seen once every three months to stay an active patient and more frequently if symptoms are worsening and/or if there are safety concerns. Additionally, increased frequency can be tailored to the specific benefit of a patient as established patients can schedule their own appointments to meet their needs. This estimate of frequency along with the outlined rates/fees, will help create a good faith estimate of cost for services.

A "good faith estimate" may not encompass all aspects of treatment that is recommended and is only an estimate. Patients have the right to initiate a patient-provider dispute resolution process if the actual billed charges substantially exceed the expected charges, including the "good faith estimate". Simply contact info@eumens.com to start this process and this will not adversely affect the quality of services provided. The "good faith estimate" is not a contract and does not require the self-pay patient to obtain services from this provider.